Make the most of your Smart meter

Please use this information to get to know your Smart meter – and keep it handy for future reference.

How does my Smart meter work?
Your Smart meter uses revolutionary technology to automatically transmit remote meter readings directly to us. We then apply these readings to your account and send you an accurate bill**.

How does this benefit your business?
With accurate and up-to-date bills, you can manage your energy consumption more effectively - and so make some real cost and energy savings.
Your business will also benefit from:

- Reduced administration
  - No need to arrange access to your business premises for meter readings
  - Avoid unnecessary calls to quote estimated invoices

- Better cost control
  - Only pay for the electricity you use
  - Automated, not estimated, meter readings mean manual meter-reading errors are avoided

- Greater understanding of energy use
  - A more accurate, up-to-date view of your consumption means you can forecast and allocate your budgets more accurately.
  - Through additional services, you can monitor and analyse your energy use patterns
*Site visits are still necessary for meter safety checks.
**For reasons beyond our control we may occasionally need to send an estimated bill.

How do I use my Smart Meter?

You can check your meter readings whenever you want. Simply follow the guides below.

**Access to Displays**
Access to all the features of the meter only requires the pushing of a single 'select' button on the meter. The meter has two main displays called 'Set A' and 'Set B'.

- Set A contains the main User displays whilst Set B contains test/supplementary information.
- To move from 'Set A' to 'Set B' you simply press and hold the 'display' button for approximately 2 seconds.
  - The meter itself is normally set to automatically cycle through the 'Set A' LCD displays to show individual items approximately every 10 seconds.
  - You can force it to go to the display item you want within the 'Set' by simply pressing the 'select' button once and the display will advance one step. Continued individual presses of the button will eventually cycle the display back to your starting point.

EDMI Mk 10

The arrow on your Smart meter screen shows your current rate. The number of rates on your screen will match the rates shown on your bills.

The pulsing lights show your current energy use. The pulse-speed increases along with your energy use.

The optical port is used by the Smart meter to communicate with the maintenance engineer to access information and functions.

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EDMI Mk 7c

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